**Company, Position and brief job description:**

Property Manager, Mullan Enterprises, Inc.

I manage a portfolio of 720,000 SF of property. Including Class-A Office, Medical, Mixed Use, and Industrial from Anne Arundel County to Hunt Valley, MD.

**How long have you been a BOMA Baltimore Member?**

15 years.

**What was the experience or motivating factor that compelled you to join BOMA Baltimore? Was there someone who influenced you to join?**

I joined BOMA originally for the Education portion. I was looking for ways to increase my knowledge and to advance my career. The RPA program was recommended to me by many as a good way to learn the Real Estate Management World.

**List any BOMA Baltimore positions held or committees you have been a part of.**

Community Service Committee- 5 years.

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**What do you think makes a good mentor and have you established any mentoring relationships through BOMA?**

A good mentor will have the knowledge and the working experience to be able to help guide you through your journey. They will do this by sharing work life lessons, but also by helping you to connect with others who can also provide insight and knowledge as well.

**What 3 business tips can you share with others?**

Customer Service should be priority #1.

Always listen to your customers, they are your best teachers.

Never give up.

**What is the biggest challenge you have faced in business and how did you overcome it?**

COVID-19 has been a very big challenge. BOMA was very helpful with providing readily available information through webinars, round table talks that have been very useful. I really do not think we will overcome this for a while.

**What is your guilty pleasure (TV show, sweet treat, etc.)?**

Netflix (Dead to Me) and an ice cream cone.

**If Hollywood made a movie of your life: who would you like to see play the lead role as you?**

Jessica Cremen (my daughter), she is beautiful and knows me best. I would say she would portray me accurately if she played me.

**What is your dream vacation spot?**

Anywhere there is water.

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“I was looking for ways to increase my knowledge and to advance my career. The RPA program was recommended to me by many as a good way to learn the Real Estate Management World.”

-Ruth Beyers